

# Get into Customer Service with Greater Anglia



## greateranglia

Are you 18-30 and looking to get a customer service job within the railway industry?

If you live near Cambridge, Stansted, Ipswich/Colchester, Shenfield, Liverpool Street or Stratford, then this programme could be for you.

**The Prince's Trust, Greater Anglia and ESP** are running an eight week programme to support young people who are not in education, training or employment.

- Complete 4 weeks training and 4 weeks work experience with **Greater Anglia**
- Gain a **Diploma in Customer Service** and support with personal development
- Improve your teamwork and communication skills, boost your confidence, develop your interview skills and build your CV
- Be offered a **guaranteed interview** upon successful completion.
- Travel expenses refunded and joining this programme will not affect your benefits

**PHONE INTERVIEWS TO TAKE PLACE BEFORE 26<sup>TH</sup> SEPTEMBER**

**Taster Day** is Tuesday 26<sup>th</sup> September

**Programme dates:** Monday 2<sup>nd</sup> October – Friday 25<sup>th</sup> November

### Interested?

To join the course or find out more

**TXT RAIL** to **07768 905 602**

Or email [Janet.Craven@princes-trust.org.uk](mailto:Janet.Craven@princes-trust.org.uk)



Prince's Trust

Inspiring young lives